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Maltreatment Investigation Process

For all complaints received under the new Maltreatment policy will be conducting in the following steps:

1. Receive Complaint
2. Review Complaint with Discipline Chair and Executive Director
3. Inform both associations involved in complaint
4. Schedule Call with association President and ALLIANCE Rep
5. Conduct Investigation
 - Which may include all relevant participants being contacted
6. Discipline Hearing – If Required

